

OPSM

VISION PLAN™

# OPSM Vision Plan™

CHOOSE THE PLAN THAT PUTS YOUR VISION AND STYLE FIRST.

3 glasses in 3 years, 1 monthly fee

- Access your glasses whenever you want over 3 years
- Fixed monthly amount paid over the 3 years
- Access to dedicated services and offers

	BASE	PLUS	DELUXE
Single Vision	\$30 /Month	\$40 /Month	\$50 /Month
Progressive	\$55 /Month	\$70 /Month	\$90 /Month

Price quoted is the monthly fee due for each Vision Plan™, over a three year period.



# Vision Plan™ PRICE GUIDE

SINGLE VISION		BASE \$30 Monthly	PLUS \$40 Monthly	DELUXE \$50 monthly
LENS TYPE	Annual Vision Plan™ fee and Code redemption value	\$360	\$480	\$600
	Clear or Sun lens options included in plan	Clear lens	Clear lens	Clear & Sun lens
	Core Lenses	STANDARD SV	CLEAREDGE	EYEZEN® START/SUNFIT™
	Ray-Ban® Authentic	-	Ray-Ban® Equalised (SVRBF)	-
	Oakley® Authentic	-	OTD™ (SVOOF)	-
	Costa Del Mar Authentic	-	Costa Waypoint™ (SVCDMD)	-
<b>LENS INDEX AVAILABILITY</b>		<b>1.50-1.59</b>	<b>1.50-1.59-1.67</b>	<b>1.59-1.67</b>
ANTI-REFLECTION COATING	Crizal® Rock/Crizal® Sun Xprotect / Invisibles UV	✓	✓	✓
	Crizal® Sapphire HR/Previa	+\$10	+\$10	✓
LENS ENHANCEMENTS	Blue-Violet Light Filter	+\$50	+\$50	✓
	Transitions® Generation S/XTRActive New Generation	+\$150	+\$150	✓
	Transitions® XTRActive Polar	+\$180	+\$180	+\$30
	Ultra High-Index (1.74)	N/A	+\$100	+\$100
LENS UPGRADE	Premium Design Upgrade (Eyezen® Boost)	-	-	+\$70
SUN SOLUTION	Tint (+UV guard)/Mirror	+\$50	+\$50	✓
	Polarised	+\$110	+\$110	✓
<b>MINIMUM FRAME PRICE PER TIER</b>		<b>\$99</b>	<b>\$156</b>	<b>\$156</b>
BRAND	Sferoflex, Vogue, Armani Exchange, Ralph	INCLUDED	-	-
	Costa Del Mar, Michael Kors, Ferrari Scuderia, Polo Ralph Lauren, Ray-Ban, Oakley, Coach	-	INCLUDED	INCLUDED
	Persol, Swarovski, Oroton, Burberry, Versace	-		
	Dolce & Gabbana, Jimmy Choo, Giorgio Armani, Prada Linea Rossa	-	-	
	Prada, Miu Miu, Tiffany&Co., Oliver Peoples, Alain Mikli	-	-	+\$150
INCLUSIONS	Premium cleaning kit for glasses	3 kits	3 kits	3 kits
NUMBER OF COMPLIMENTARY BENEFITS*	Replacement lenses for significant Prescription change within 12 months**	1 per pair of glasses	1 per pair of glasses	1 per pair of glasses
	Sunglasses discount (30% off selected non-prescription sunglasses)	1	2	3
	12 month Eyewear Protection Plan (50% off)	-	3	3
	Ultra Wide Digital Retinal Scan discount (50% off)	-	3	3
PLAN UPGRADE COST	Single Vision glasses to the next Single Vision Plan™ tier	+\$120	+\$120	-
	Progressive plan upgrade (like for like plan type) from second glasses	+\$300	+\$360	+\$480

OPSM Vision Plan™ Membership Terms and Conditions apply. The Vision Plan™ offering and Complimentary Benefits cannot be combined with any other offer, benefit or discount. Monthly price quoted is the monthly price for each Vision Plan™, when split over a 3 year period. All additional costs quoted above must be paid when redeeming your Glasses and will not change the monthly cost of your Vision Plan™. This Price Guide, including any Complimentary Benefits may change from time to time. We will notify you of any changes. \*Complimentary benefits are available for a specified time frame only. Expiry dates, exclusions and further terms and conditions apply, see website for full details. \*\*Replacements are only available to eligible customers with significant script changes in the 12 months from date of purchase of Glasses in your Vision Plan™, and is offered at the sole discretion of our treating Optometrists at OPSM. Further eligibility requirements, terms and conditions apply, see website for full details.

# Vision Plan™ PRICE GUIDE

PROGRESSIVES		BASE \$55 Monthly	PLUS \$70 Monthly	DELUXE \$90 monthly
LENS TYPE	Annual Vision Plan™ fee and Code redemption value	\$660	\$840	\$1080
	Clear or Sun lens options included in plan	Clear lens	Physio: Clear lens SunFit: Sun lens	Clear & Sun lens
	General Assortment	VARILUX® COMFORT MAX	VARILUX® PHYSIO/SUNFIT	VARILUX® XR PRO
	Ray-Ban® Authentic	-	AMPLIFIED (MFRB5)	-
	Oakley® Authentic	-	OTD ELITE (MF005)	-
	Costa Del Mar Authentic	-	C-SCAPE VISTA PLUS (MFCDM5)	-
<b>LENS INDEX AVAILABILITY</b>		<b>1.50-1.59</b>	<b>1.50-1.59-1.67</b>	<b>1.59-1.67</b>
ANTI-REFLECTION COATING	Crizal® Rock/Crizal®	✓	✓	✓
	Crizal® Sapphire HR/Previa	+\$10	+\$10	✓
LENS ENHANCEMENTS	Blue-Violet Light Filter	+\$50	+\$50	✓ (minimum)
	Transitions® Generation S/XTRActive New Generation	+\$150	+\$150	✓
	Transitions® XTRActive Polar	+\$180	N/A	N/A
	Ultra High-Index (1.74)	N/A	+\$100	+\$100
SUN SOLUTION	Tint (+UV guard)/Mirror	+\$50	+\$50	✓
	Polarised	+\$110	+\$110	✓
<b>MINIMUM FRAME PRICE PER TIER</b>		<b>\$99</b>	<b>\$156</b>	<b>\$156</b>
BRAND	Sferoflex, Vogue, Armani Exchange, Ralph	INCLUDED	-	-
	Costa Del Mar, Michael Kors, Ferrari Scuderia, Polo Ralph Lauren, Ray-Ban, Oakley, Coach	-	INCLUDED	INCLUDED
	Persol, Swarovski, Oroton, Burberry, Versace	-		
	Dolce & Gabbana, Jimmy Choo, Giorgio Armani, Prada Linea Rossa	-	-	
	Prada, Miu Miu, Tiffany&Co., Oliver Peoples, Alain Mikli	-	-	+\$150
INCLUSIONS	Premium cleaning kit for glasses	3 kits	3 kits	3 kits
NUMBER OF COMPLIMENTARY BENEFITS*	Replacement Lenses for significant Prescription change within 12 months**	1 per pair of glasses	1 per pair of glasses	1 per pair of glasses
	Sunglasses discount (30% off selected non-prescription sunglasses)	1	2	3
	12 month Eyewear Protection Plan (50% off)	-	3	3
	Ultra Wide Digital Retinal Scan discount (50% off)	-	3	3
PLAN UPGRADE COST	Upgrade glasses to the next Progressive plan tier	+\$180	+\$240	-

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# GETTING TO KNOW OPSM Vision Plan™

## THE BENEFITS OF JOINING VISION PLAN™

### SIMPLE PLAN

Vision Plan™ is a payment option created to offer customers a plan that takes care of their eyes, while providing for their visual and style needs.

### 3 PAIRS IN 3 YEARS

Vision Plan™ allows customers to select 3 prescription glasses\* and access benefits and services, paid for in monthly installments\*\*. After the three years, members will be able to access 1 pair of glasses per year.

### FLEXIBILITY

Vision Plan™ will give customers the flexibility to access 3 pairs of glasses at any time within the 3 year plan.

OPSM Vision Plan™ membership terms and conditions apply, please see website for full details.

\*frame and lens options, and complimentary benefits will vary between plans. Refer to the Price Guide for full details of each Plan. \*\* price starts at \$30 per month, over 3 years, based on our Single Vision Base Plan.

## VISION PLAN™ PAYMENTS

Annual fees apply. Annual fees are broken down into monthly installments.

## VISION PLAN™ USE

The membership to Vision Plan™ is not transferable. Only the member to Vision Plan™ can purchase the glasses included in the plan.

## VISION PLAN™ AND FAMILY MEMBERS

Vision Plan™ members can add plans for their children, dependents or family members under their account. Payments for additional plans that have been added to the account will be paid from the payment method/s that the account holder nominates on their account. You may add more than one payment method.

## TIME-FRAME FOR PURCHASING GLASSES

Vision Plan™ provides flexibility to purchase glasses whenever the member needs them at any time in three years. Multiple purchases can be made at the same time.

For example, the member can buy 1 pair of glasses in the first year and 2 in the third year, or all 3 in the first year. Regardless of when they choose to purchase the glasses, they can continue to just pay the monthly fee for the chosen level of Vision Plan™ each month.

## VISION PLAN™ AT THE END OF 3 YEARS

At the end of the three year plan, the membership will automatically renew for a further year, every year, unless the member or OPSM cancels the Vision Plan™ membership. At each renewal, members will be entitled to purchase 1 pair of glasses per year.

The Vision Plan™ member can cancel their plan at any time, without penalty. On cancellation, the member will receive a refund for any monthly payments made, if glasses have not yet been purchased. Or if they have purchased glasses but have not yet fully paid the amount owing for those glasses, they will simply need to pay the remaining balance of the glasses. You will be informed of any amounts outstanding at the time of cancellation.

## TERMS & CONDITIONS

The OPSM Vision Plan™ Membership Terms and Conditions, Vision Plan™ Price Guide and Benefits and Our Privacy Notice may change from time to time. We will notify Vision Plan™ members of any changes. However, we will not increase the amount of their Vision Plan™ or reduce the number of Glasses that may be redeemed in their Vision Plan™s during their initial 3 years. Payments are likely to change on renewal of their plan at the end of 3 years.

# JOINING VISION PLAN™

Sign up for Vision Plan™ can be completed at any participating OPSM store at any time. Signing up is easy and secure. When the customer registers for Vision Plan™ in store, they will receive an email with a link to access their account.



## PURCHASING GLASSES WITH VISION PLAN™

At selected participating OPSM stores



## ACCESS TO THE VISION PLAN™ ACCOUNT

Vision Plan™ members will be able to access their personal Vision Plan™ account by logging in using their account credentials. This is where members can manage their account including view the status of their payments and payment methods, access & activate redemption codes for glasses and benefits and cancel membership.



## PAYMENT METHODS FOR VISION PLAN™

We currently accept Visa, Mastercard and AMEX credit card or debit card payment methods. We do not accept any other payment method for Vision Plan™.

The payment of the first instalment must be made through the portal at the time of signing up to Vision Plan™. Thereafter, the account will be charged monthly on the 5th or the 20th of the following calendar month. The member can choose to be charged on the 5th or the 20th at the time of signing up, and can change that date at any time by logging into their account.

# CANCELLING A VISION PLAN™ MEMBERSHIP

Members can cancel their Vision Plan™ at any time through their account on the portal or by contacting our customer service team by phone 1800 092 763 (toll free), email [customerservice@opsmvisionplan.com.au](mailto:customerservice@opsmvisionplan.com.au) or visit us in store. Cancellation is free and without penalty.

On cancellation, the member will only be required to pay for any outstanding amount for any Glasses redeemed, but not yet fully paid. On cancellation, we will take any outstanding balance from their valid payment method/s in the portal. If they have paid instalments without purchasing any glasses, we will refund any unused amounts paid to the nominated primary payment method in the account within 15 working days.

### Example 1:

The customer subscribes to the Vision Plan™ Single Vision Base plan, for \$30 per month. Included in this plan are frames and lenses to be redeemed for \$360. They then purchase one pair of glasses, total \$360. If the member cancels after six months, they will have only paid 6 monthly instalments totalling \$180. The customer's account will calculate the remaining unpaid 6 months and charge the primary payment method on cancellation for the outstanding balance of \$180.

### Example 2:

The customer subscribes to the Vision Plan™ Single Vision Base plan for \$30 per month. Included in this plan are frame and lenses to be redeemed for \$360. They purchase one pair of glasses and decide to cancel after 18 months, having made payments totalling \$540. We will refund the six instalments paid and not used to purchase glasses totalling \$180.

# THE PRODUCTS

## FRAMES AND LENSES INCLUDED IN VISION PLAN™

Refer to the Pricing Guide to see the full list of inclusions in each Vision Plan™ option.

The inclusions in each plan may change from time to time.

If a member wishes to purchase a frame and lens included in a higher level plan (for example, if the customer subscribes to Single Vision Base but would like to purchase a frame or lens included in Plus or Deluxe), they can do so by paying the upgrade fee. The upgrade fees are detailed in the Price Guide.

The frames included in Vision Plan™ are from the Ophthalmic frame range. Sunglass frames are excluded and can be purchased separate to Vision Plan™.



# SERVICES & BENEFITS

Vision Plan™ members have access to a range of discounts and services. The list of benefits, discounts and services available are outlined in the Price Guide.

Benefits and additional services available to Vision Plan™ members differ depending on the plan chosen. From time to time, we may change the discounts and benefits for Vision Plan™ members.

## REPLACEMENT LENS FOR PRESCRIPTION CHANGE

In the 12 months from the date of purchase of a pair of glasses, each Vision Plan™ customer ("Customer") may receive up to one (1) new lens refresh per pair of glasses purchased in OPSM Vision Plan™ ("Refresh/ed"), fitted to the original frames purchased. Lenses will only be Refreshed if the treating Optometrist is of the professional opinion and view (in their sole discretion) that a Customer's prescription has changed since the Customer's last eye examination with us, to the extent that the treating Optometrist considers that new lenses are required. It must be a +/-0.50 diopter spherical equivalent change or more in one or both eyes to be eligible. This service is available to all Customers who purchase glasses as part of OPSM Vision Plan™. Lenses must be replaced into original frame. If an additional or new frame is required, additional costs will apply. Eye test consultation fees may apply. OPSM Vision Plan™ Membership Terms and Conditions apply.

## EYEWEAR PROTECTION PLAN

With each purchase of a pair of glasses from us, customers will also have the option to purchase Eyewear Protection Plan. This is optional, and if a Vision Plan™ member has a discount voucher included in their Vision Plan™ option, they can purchase Eyewear Protection Plan at a discounted price.

Full terms and conditions for Eyewear Protection Plan can be located on the OPSM website.

## VISION PLAN™ & HEALTH INSURANCE CLAIMS

Purchases made with Vision Plan™ can be claimed directly with the health fund. The receipt will itemise the products purchased along with the relevant code.